

## Additional Charges v1.0

There are times when you may be charged a fee for additional work that you ask us to do for you.

Our charges for the type of work you may ask for is shown in the following table.

	<b>Amount (£)</b>
<b>Charge Reference</b>	All charges are excl. VAT (unless others wise specified)
Gas Meter Accuracy Testing	Gas- £140 + Cost of Engineer
Electricity check meter	Electricity £105 for installation or removal + Cost of Engineer
Changing the position of your meter	Electricity and Gas £105 + Cost of Engineer. By quotation as additional distribution and gas network charges will be applicable on an individual basis. Assess costs of a quotation £105. POA
Disconnection or reconnection of supply	Electricity and Gas energise or de-energise £105.00 per fuel + Cost of Engineer Additional distribution and/or gas network charges may be applicable on an individual basis
Inspect and report metering system (includes gas meter battery replacement)	£105 + Cost of Engineer
Safety inspection	£105.00 + Cost of Engineer
Supply of meter box door hinges	£18.00 + Cost of Engineer (if applicable)
Supply of single- phase contactor	£60.00 + Cost of Engineer (if applicable)
Supply of single- phase 2-pole isolator	£21.80 + Cost of Engineer (if applicable)
Supply of multi – phase 4-pole isolator	£53.00 + Cost of Engineer (if applicable)
Bracket install (non – smart installation)	£43.00 + Cost of Engineer (if applicable)
ECV conversion kit (non – smart installation)	£6.00 + Cost of Engineer (if applicable)
Supply standard gas regulator (non – smart installation or if not included as part of MAP funded installation)	£15.00 + Cost of Engineer (if applicable)
Supply semi – concealed kit gas regulator (non – smart installation or if not included as part of the MAP funded installation)	£33.50 + Cost of Engineer (if applicable)
Supply of a non – smart domestic single-phase-rate electricity meter	£25.15 + Cost of Engineer
Supply of non-smart domestic U6 gas meter	£42.25 + Cost of Engineer
Supply and fit medium pressure kit gas regulator (additional to meter installation charge)	£121.50 + Cost of Engineer
Supply of meter box door	£55.00 + Cost of Engineer

Call out to investigate possible metering fault, no fault found	£105 for a site investigation.
Missed appointments, or cancelation of an appointment with less than 1 working days' notice.	£70.00
Half day dual fuel meter engineer hire	£305.00
Half day single fuel meter engineer hire	£152.50
Full day dual fuel meter engineer hire	£560.00
Full day single fuel meter engineer hire	£260.00

Further, there are times you may be charged a fee to cover the reasonable costs incurred by us to manage your account. Our charges of work as shown in the following table.

	<b>Amount (£)</b>
<b>Charge Reference</b>	All charges are excl. VAT
Unpaid or cancelled Direct Debit *  *the charge will not apply where the cancellation is due to a change in bank details and that notice is given in good time and payments are kept up to date	£15 per occurrence to cover administrative and Bank Charges
Termination fee - If applicable to tariff (see specific Terms and Conditions)	Minimum fee £105. Site visit £105. Additional fees may be applicable depending on circumstance.
Remote disconnection or reconnection of supply	£25 per transaction, chargeable per fuel.
Disconnection for Debt on site visit	£350.00
Cancelled Disconnection for Debt appointments (once notice give)	£75 prior to day of attendance £125 on day of disconnection.
Early leaving/ exit fee	£30 per fuel
Green Energy tariff supplement	£2.50 per fuel
Fraudulent or erroneous payment made to account	up to £25 per occurrence to cover administrative and Bank Charges
Removal of online discount (persistent failure to provide monthly meter readings) Debt letters stage 1, 2 and 3 (to cover the cost administration fees) 3 <sup>rd</sup> party debt collector visit	One off charge for £15.00 per fuel (Inc. VAT)  £15.00 per letter £50.00 per visit